

## **Sheila Swann Bio**

Sheila Swann is the Director of Talent Management and Leadership at AmeriHealth Caritas, an integrated health solutions provider offering their whole person care model to help communities grow even stronger and healthier. She is a South Jersey native and resides in Clayton, NJ.

Her work includes various strategic consulting services such as organization restructuring, strategic planning, change management, business process improvement, leadership development, facilitation, and coaching. She focuses on developing collaborative processes and as a thinking partner to foster learning, dialogue, and innovation.

Sheila has delivered business and professional skills training for over 20 years and teaches leadership and managerial skills. She holds multiple certifications in HR, Coaching, Change Management, Competency, Personality and Behavioral Assessments. She received her Master's degree from Widener University's Graduate School of Business and is pursuing a doctorate of Education in Applied Learning Sciences from the University of Miami.

In addition, her work experience includes healthcare insurance and the public utilities industry, specifically in telecommunications and water/ wastewater. Sheila previously held positions at RCN Telecommunications, American Water, and United States Postal Services, where she developed and honed her talent management, organizational, and learning development skills.

Sheila is a flexible, action-oriented, and practical approach to working as a consultant, facilitator, and coach. She is a dedicated education advocate who assists individuals and organizations in achieving excellence in ways that support integrity and a collaborative spirit, both professionally and as a volunteer with Big Brother & Big Sister and Philadelphia READS.