**Certificate of Completion**



***“How to Prevent People From Pushing Your Buttons”***

**Speaker: Janet Pfeiffer**

Pfeiffer Power Seminars, LLC

President & CEO

**Date: November 19, 2015**

*Participant attended SHRM Chapter 260 dinner meeting and received:*



**1.25 Credit Hours**

This program, Activity ID # 261815, “How to Prevent People From Pushing Your Buttons” has been approved for 1.25 (General) recertification credit hours toward PHR, SPHR and GPHR recertification through the HR Certification Institute. Please be sure to note the program ID number on your recertification application form. For more information about certification or recertification, please visit the HR Certification Institute website at [www.hrci.org](http://www.hrci.org).

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This program, Activity ID 15-UMYQB, “How to Prevent People From Pushing Your Buttons” has been approved for 1.25 PDCs toward SHRM-CP and SHRM-SCP recertification through the Society of Human Resource Management. Please be sure to note the activity ID number on your recertification application form. For more information about certification or recertification, please visit the HR Certification Institute website at [www.shrm.org/certification](http://www.shrm.org/certification).