

# Certificate of Completion



## *How to Manage Conflict in the Workplace*

**Speaker: Jerry Covella**

**Date: May 24, 2023**

*Participant attended SHRM Chapter 260 workshop  
and received:*



**2.5 Credit Hours**



This program, ID #599542 *How to Manage Conflict in the Workplace*, has been approved for 2.5 HR (General) recertification credit hours toward PHR, SPHR and GPHR recertification through the HR Certification Institute. Please be sure to note the program ID number on your recertification application form. For more information about certification or recertification, please visit the Human Resources Certification Institute website at [www.hrci.org](http://www.hrci.org).

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This program, ACTIVITY 23-CSF7T *How to Manage Conflict in the Workplace*, has been approved for 2.5 PDCs toward SHRM-CP and SHRM-SCP recertification through the Society of Human Resource Management. Please be sure to note the activity ID number on your recertification application form. For more information about certification or recertification, please visit the Society for Human Resource Management website at

[www.shrm.org/certification](http://www.shrm.org/certification).