

Certificate of Completion



Using Mediation or Arbitration to Resolve Disputes: The Pros and Cons

Speaker: Betsy G. Ramos, Esq.

Date: May 18, 2023

*Participant attended SHRM Chapter 260 webinar
and received:*



1.25 Credit Hours



This program, ID #628664 *Using Mediation or Arbitration to Resolve Disputes: The Pros and Cons*, has been approved for 1.25 HR (General) recertification credit hours toward PHR, SPHR and GPHR recertification through the HR Certification Institute. Please be sure to note the program ID number on your recertification application form. For more information about certification or recertification, please visit the Human Resources Certification Institute website at www.hrci.org.

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