

Certificate of Completion



Mastering Difficult Conversations

Speaker: Dan Kaplan
Date: January 16, 2025

*Participant attended SHRM Chapter 260 seminar
and received:*



1.25 Credit Hours



This program, ID #683360 *Mastering Difficult Conversations*, has been approved for 1.25 HR (General) recertification credit hours toward PHR, SPHR and GPHR recertification through the HR Certification Institute. Please be sure to note the program ID number on your recertification application form. For more information about certification or recertification, please visit the Human Resources Certification Institute website at www.hrci.org.

Certificate of Completion



Mastering Difficult Conversations

Speaker: Dan Kaplan
Date: January 16, 2025

*Participant attended SHRM Chapter 260 seminar
and received:*

1.25 PDCs (Professional Development Credits)



This program, ACTIVITY 25-4Y3TP *Mastering Difficult Conversations*, has been approved for 1.25 PDCs toward SHRM-CP and SHRM-SCP recertification through the Society of Human Resource Management. Please be sure to note the activity ID number on your recertification application form. For more information about certification or recertification, please visit the Society for Human Resource Management website at www.shrm.org/certification.